



BA A380 Maintenance Base

Steve,

I just wanted to take this opportunity to extend my appreciation to R&M Fixings since you have taken over the supply of our materials at Mace Aviation, BA.

Naturally we had apprehensions when we changed supplier but I can honestly say that you have prevailed in all areas.

Your service so far has been faultless.

All deliveries have arrived at site clearly labelled and on time but what I am more impressed with is being advised of any back-orders that have occurred, enabling me to work around this on the rare occasion that it does happen.

I would like to especially thank Paul Toomer who I have dealt with on several occasions. He is efficient, organised and always delivers when required and is an asset to your team.

Please pass my thanks to your team for me and I look forward to working with you all in the future.

Kind regards,

Peter Soutter
Electrical Site Technician

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