

9th January 2014.



**R & M Fixings & Supports Ltd**  
**Unit 6 Central Trading Estate,**  
**Marine Parade,**  
**Southampton,**  
**Hampshire,**  
**SO14 5JP**

**For the attention of: Mr Steve Cargill**

**Subject: Sentrum Data Centre - Woking**

Dear Steve,

Firstly can I wish you a Happy New Year!

I am dropping you a line just to say thank you and well done to you and your team at R&M Fixings & Supports. During the last 18months + whilst we have been carrying out extensive works on the project above, you and your team have demonstrated a proactive attitude to assisting us in the successful completion of the project. Always giving us an excellent service, and as you say "delivering the goods we ordered, on the day and at the time and price we agreed" this may sound simplistic but it is in fact an enormous help when our suppliers deliver on their promises, which R&M have done throughout this project!

We have been very impressed with R&M throughout and have had positive feedback from site operatives on the consistent quality of product supplied as well packaging and identification of goods delivered to site. It really does make our guys lives much easier when they receive a box or boxes labelled with its contents!

Also we have been delighted with the pre fabrication service, and quality of brackets you have manufactured for this project, the care taken with regard to the packing and individual labelling of brackets delivered really helps us. I will certainly be using [www.buildabacket.com](http://www.buildabacket.com) to purchase further pre fabrication solutions on future projects.

Can you please pass on my thanks & congratulations to everyone involved at R&M.

I look forward to these standards you have set continuing on our latest Data Centre project, which you should by now have received orders for. Keep up the good work!

Yours Sincerely

**Steve Moores**  
Electrical Project Manager.